



Government of India Centre for Telemental Health



Avail consultation from mental health professionals at CIP via video-chat (Teleparamarsh) from the comfort of your home

Who can receive this service?

If the patient has, during the previous 6 months:

- 1) Received in-person consultation at CIP OPD
- 2) Been discharged after receiving inpatient services

How?

- 1) An internet-enabled device with camera (**Android or Apple** smartphone or a laptop) is required. Download the **Zoom** app on your laptop/mobile phone from Google Play Store or App Store.
- 2) Appointments can be booked between 9 a.m. - 2 p.m. from Monday - Saturday (except second Saturday & gazetted holidays).
- 3) Book an appointment by sending, via WhatsApp, a photograph of your old prescription including the UHID number to: **+91 93349 15057**.

	Central Institute Of Psychiatry Government of India Kanke, Ranchi. PHONE 0651-2451115, 2450822, 2451119 2nd Saturday Closed		UHID: 2 [REDACTED] 6
CONSULTING ROOM NO : 15 CLINIC: General Psychiatry Clinic TOKEN NO: 102 DAYS: MON, TUE, WED, THU, FRI, SAT VISIT NO : 3 LAST VISIT DATE : 12/08/2020	OUT PATIENT RECORD		EHR ID : 20000234030151718
Name : MR. [REDACTED] Department : Psychiatry Dept No. : 2020 [REDACTED] Date of Registration : 31-08-2020 12:00:10 PM Unit: UNIT 1 Billing Type : GENERAL Mobile No. : *****870 Address : 1 [REDACTED] [REDACTED]	(RE-VISIT) (DUPLICATE REGISTRATION SLIP)	Fees : ₹ [REDACTED] Sex : Male S/O [REDACTED] Age : [REDACTED] Email : [REDACTED] Occupation : OTHER	Patient Type : NON MLC Prepared By : [REDACTED]

- 4) You will be provided a **Meeting ID with Password** for the tele-consultation to your WhatsApp number.
- 5) On the date & time of your given appointment:
 - a) Open your **Zoom app**
 - b) Join the meeting using one of these methods:
 - i) Tap **Join a Meeting** button if you want to join the meeting without signing in, or
 - ii) Sign in to Zoom, then tap **Join**.
 - iii) Enter the provided **Meeting ID** number, your **display name** and then enter **Password**
 - iv) Select if you would like to connect audio and video, and Click the **Join Meeting** button again. Enable **Audio and Video** to commence your tele-consultation.
- 6) After your tele-consultation, the new prescription will be sent to you on your provided WhatsApp number.



NOTE: Keep your Photo ID card with you before joining the video tele-consultation



एक कदम स्वच्छता की ओर



Digital India
Power To Empower



Government of India CENTRE FOR TELEMENTAL HEALTH



Who can consult?

- Registered patients of Central Institute of Psychiatry (CIP) Kanke, Ranchi - 834 006
- In-person consultation in last 6 months received at CIP OPD
- Been discharged after in-patient treatment in last 6 months
- Access to any internet enabled device with camera, such as an Android/iOS mobile or laptop is required
- Download ZOOM App on your mobile/laptop

Type of Consultations to be provided

Direct consultations for follow-up patients by psychiatrists and/or psychologists.

How to Proceed?



Send a **PHOTO** of your old prescription (the top-part having your **UHID** number and other printed information) by **WhatsApp** to **+91 93349 15057**

(only for registered patient)



You will be provided with a **ZOOM** ID with password along with appointment date & time



Connect through **Video** and get **Live** Teleconsultation



We will send your **Prescription** to your **WhatsApp** number

Timings

For Appointments

Mon - Sat, 9 a.m. to 2 p.m.

(except 2nd Saturdays & Gazetted Holidays)

Real Time Video Tele-consultations through ZOOM

For any query

Email ID: teleparamarshcip@gmail.com

For detailed instructions of the appointment process, please visit our website www.cipranchi.nic.in



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